

**MADISON COUNTY ROAD DEPARTMENT  
JANUARY 2013  
SERVICE CALL SCHEDULE**

# Madison County Road Department

Reporting Dates 01/01/13 through 01/31/13

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
8917	09/12/08 01/11/13 Request Schedule Closed	Other Medium Priority Need road striped just past Ridley Hill Church.	Brown, Shirley Road Maintenance	Smith, D. I. Madison County	North Livingston Rd
9904	03/30/09 01/22/13 Request Schedule Closed	Ditching Medium Priority	Brown, Shirley Road Maintenance	Preston, Samuel 229 Archie Cam Road	Archie Cam Rd
10285	06/03/09 01/11/13 Request Schedule Closed	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Road	Pat Cobb Rd
10302	06/09/09 01/14/13 Request Schedule Closed	Drainage Medium Priority Water standing in drive	Brown, Shirley Road Maintenance	Betty, Belle Pointe Drive	Belle Pointe Dr
10665	09/01/09 01/10/13 Request Schedule Closed	Road Condition Medium Priority Need approx. 12 x 12 spot of road repaired. Road is crumbling not a pothole.	Brown, Shirley Road Maintenance	Crosby, John Bell Madison County	Village East
10701	09/23/09 01/14/13 Request Schedule Closed	Culvert Installation Medium Priority Need culvert installed per Lawrence Morris	Brown, Shirley Road Maintenance	Cowan, Butch Cedar Street	Cedar St

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10702	09/23/09 01/18/13	Request Schedule Closed	0.0 S-to-C 1.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence	Pine St
At the corner of Cedar Street and Pine Street need cross drain installed per Lawrence Morris							
11031	11/04/09 01/08/13	Request Schedule Closed	0.0 S-to-C 1.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	White, Jeremiah 104 Castens Drive	Castens Dr
Customer stated that he was promised more than a year ago that someone would be back out to fix the problem with the ditch in front							
11385	01/05/10 01/09/13	Request Schedule Closed	0.0 S-to-C 1.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Kenny	King Ranch Rd
Water runs over bridge near Kingston Subdiviison when it rains, eroding the banks...customer wants to meet when we check this out							
11482	01/21/10 01/16/13	Request Schedule Closed	0.0 S-to-C 1.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Brown, Kenneth 3263 South Liberty	King Ranch Rd
Customer came by office to request ditch work on King Ranch Road at Kingston S/D. He stated that the water needs to be routed to							
11573	02/01/10 01/15/13	Request Schedule Closed	0.0 S-to-C 1.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Stanford, Gusta 128 Munich Drive	Church Rd
Requesting drainage work (ditching) on Church Road in low section of road near Old Jackson Road.							
12015	04/01/10 01/21/13	Request Schedule Closed	0.0 S-to-C 1.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Buhner,	Providence Dr
Gentleman stated that the culvert on Providence Dr. needs to be repaired for drainage. The erosion is so bad that it is destroying prof							

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12261	05/17/10 01/04/13	Request Schedule Closed	0.0 S-to-C 0.9 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Readus, D King Ranch Rd.	King Ranch Rd
Requesting ditching because water doesn't drain.							
12349	06/02/10 01/23/13	Request Schedule Closed	0.0 S-to-C 0.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer, King Ranch Rd	King Ranch Rd
Customer called about ditching of road							
12532	06/30/10 01/23/13	Request Schedule Closed	0.0 S-to-C 0.9 O-to-C	Down Tree Medium Priority	Brown, Shirley Road Maintenance	Runnels, Peggy Coker Road	Coker Rd
Called to report that there's a dead tree on Coker Road between the addresses of 3910 & 3916 that needs to be taken down before it f							
12627	07/20/10 01/11/13	Request Schedule Closed	0.0 S-to-C 0.9 O-to-C	Side Walk Medium Priority	Brown, Shirley Road Maintenance	Rosemond, James Charleston Ln	Charleston Ln
Needs asphalt at the curb leading near his drive way							
12768	08/10/10 01/07/13	Request Schedule Closed	0.0 S-to-C 0.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, DI	Lubertha Rd
Reported that the intersection of Lubertha Rd and Rouser Rd has a drainage problem culvert needs cleaning / bus concerns							
13037	09/28/10 01/16/13	Request Schedule Closed	0.0 S-to-C 0.8 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Davenport Ln	Davenport Ln
Called to request the grading of road							

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13151	10/26/10 01/21/13	Request Schedule Closed	0.0 S-to-C 0.8 O-to-C	Grading Medium Priority Called to request the grading of road	Brown, Shirley Road Maintenance	Hunter, Walter Old canton Rd	Davenport Ln
13432	01/31/11 01/09/13	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority Called to get culvert cleaned that is stopped up making the water stay in the driveway	Brown, Shirley Road Maintenance	Bowen, Dan Northshore Blvd	Northshore Blvd
13574	03/01/11 01/11/13	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority Customer requesting road repiar	Brown, Shirley Road Maintenance	Customer, Kenzie Dr.	Kenzie Dr
13799	04/06/11 01/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Ditching Medium Priority Called to get ditching out of a ditch that a car ran in the ditch but now has called a drainage problem	Brown, Shirley Road Maintenance	Cage, Julius Church Rd	Church Rd
13852	04/13/11 01/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Bus Turn Around Medium Priority Driveway is in poor condition need repair for student in wheel chair	Brown, Shirley Road Maintenance	Watson, Julia Old Hwy 16	Old Hwy 16
13853	04/13/11 01/14/13	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Bus Turn Around Medium Priority Work needed at bus turnaround	Brown, Shirley Road Maintenance	Brown, JoAnn Hardy Rd	Hardy Rd

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13912	04/21/11 01/17/13	Request Schedule Closed	0.0 S-to-C 0.6 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Talkative, John	Hines Rd
Called to report that the road is flood with water elderly mother can not get in and out. possible beaver dam that's causing the flood.							
14007	05/02/11 01/21/13	Request Schedule Closed	0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Thompson, Willie	Sugar Ln
Called about road conditions could be more smoother and firm. Questions why half of the road is black topped and not all.							
14475	07/18/11 01/10/13	Request Schedule Closed	0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence	Providence Dr
Requesting hot mix to repair road.							
14482	07/20/11 01/16/13	Request Schedule Closed	0.0 S-to-C 0.5 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice	Brown Rd W
Requesting road work to be down on road other than patching.							
14714	09/06/11 01/11/13	Request Schedule Closed	0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Allen, James Purvis Rd	Purvis Rd
Road is washing out on the right side of the road near Hayes residence							
14736	09/08/11 01/11/13	Request Schedule Closed	0.0 S-to-C 0.5 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hales, Bob Purvis Rd	Purvis Rd
Black top is wearing away cone in the hole two cars can not pass without one in the ditch							

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14743	09/09/11 01/17/13	Request Schedule Closed	0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
ditch behind house needs unclogging, customer's dad states it needs drained all the way from creek. The dad name is Marty Ford 601							
14784	09/20/11 01/18/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Glassco, Patricia Deer Ridge Dr	Deer Ridge Dr
Called about sink hole in road. Has place a stick with can on top in hole							
14842	09/29/11 01/18/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Morris,	King Ranch Rd
Box culvert on road needs gravel and repair on King Ranch Rd off of Heindle Rd							
14944	10/25/11 01/18/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Smith, Trey Cherry Rose In	Cherry Rose Ln
Called to have gravel placed to be able to get to his property. Says he does not need a culvert.							
14950	10/26/11 01/14/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sullivan, Jenny	Lizzie Ln
called to have the dips in road repaired							
14988	11/09/11 01/28/13	Request Schedule Closed	Durations 0.0 S-to-C 0.4 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Dean, Kindle Windward Way	Windward Way

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15076	12/08/11 01/24/13 Request Schedule Closed	Sink Hole Medium Priority called to report a sink hole forming on road near this address	Brown, Shirley Road Maintenance	Customer, Belle Pointe Ln	Belle Pointe Ln
15172	01/11/12 01/18/13 Request Schedule Closed	Traffic Striping Medium Priority Called to request the stripping of this road is really becoming a major road	Brown, Shirley Road Maintenance	Dedo, Sharon	Bozeman Rd
15173	01/11/12 01/17/13 Request Schedule Closed	Road Shoulder Medium Priority Called to get the road shoulders repaired need more gravel is washing away making the road narrow	Brown, Shirley Road Maintenance	Dedo, Sharon	Bozeman Rd
15174	01/11/12 01/11/13 Request Schedule Closed	Other Medium Priority Customer requesting that a bus turn around be repaired at 462 Quail Rd.	Brown, Shirley Road Maintenance	Archie, Byron Hwy 43 North	Quail Rd
15176	01/12/12 01/11/13 Request Schedule Closed	Road Condition Medium Priority Called to have repairs done on road it also floods when it rains	Brown, Shirley Road Maintenance	Luckett, Grace Pat Luckett Rd	Grown Williams Rd
15195	01/18/12 01/07/13 Request Schedule Closed	Bridges Medium Priority Called to report the bridge on Old Hwy 16 has a bad drop off coming both ways for her bus and other drivers.	Brown, Shirley Road Maintenance	Brown, Johnnie First Student Bus Services	Old Hwy 16

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15204	01/20/12 01/24/13 Request Schedule Closed	Gravel Medium Priority Requesting Gravel on entire road.	Brown, Shirley Road Maintenance	White, Hatlie Way Rd.	Way Rd
15210	01/20/12 01/04/13 Request Schedule Closed	Other Medium Priority Driveway has collapsed at corner of Providence Drive and Calhoun Drive	Brown, Shirley Road Maintenance	Buhner, Bill	Providence Dr
15257	02/02/12 01/18/13 Request Schedule Closed	Road Condition Medium Priority Called to get a bad section of the road that need immediate repair because school bus goes through there	Brown, Shirley Road Maintenance	Ammons, Jessie	Hogue Rd
15268	02/03/12 01/11/13 Request Schedule Closed	Drainage Medium Priority Called to get drainage pipe is not draining maybe the ditch is clogged	Brown, Shirley Road Maintenance	Pfau, Lois Yandell Rd	Yandell Rd
15292	02/08/12 01/14/13 Request Schedule Closed	Road Shoulder Medium Priority Called to report cross drain culvert on the southern end of road is washing out road shoulder on the side with the pond drainage	Brown, Shirley Road Maintenance	Nall, Barette Ramage Rd	Ramage Rd
15293	02/08/12 01/04/13 Request Schedule Closed	Road Condition Medium Priority area of road eroding between the asphalt and the spillway	Brown, Shirley Road Maintenance	Martin, James Highland Colony Parkway, Suite 1	Lake Cavalier Rd

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15307	02/10/12 01/14/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Asphalt needs repair near the park and the bridge	Brown, Shirley Road Maintenance	Morris, Lawrence	Petrified Forest Rd				
15325	02/16/12 01/14/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority Requesting to have culvert installed at an existing address with an old culvert	Brown, Shirley Road Maintenance	Galloway, Joe Hwy 43	Hwy 43				
15334	02/21/12 01/14/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Called to get culvert unstopped because of muddy and debris has been trapped in it.	Brown, Shirley Road Maintenance	Masphgni, Carter Stokes Rd	Stokes Rd				
15339	02/21/12 01/15/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Called to get ditches cleaned of debris on the east side of road between Cotton Blossom Rd and Deerfield Country Club. Ditches is	Brown, Shirley Road Maintenance	Ladner, Louis North Old Canton Rd	North Old Canton Rd				
15347	02/22/12 01/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority called to have ditches cleaned because water is standing in road	Brown, Shirley Road Maintenance	Archie, Matilda Archie Cain Rd	Archie Cain Rd				
15389	03/01/12 01/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Check drainage.	Brown, Shirley Road Maintenance	Willoughby, Michael Trace Harbor Rd.	Trace Harbor Rd				

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15400	03/06/12 01/07/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Called to report a really bad drop off turning into her driveway from the road	Brown, Shirley Road Maintenance Walker, Teresa Old Hwy 16 Old Hwy 16
15416	03/08/12 01/18/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Road Condition Medium Priority Reporting road conditions are bad. Asphalt is in chunks on road with pot holes and sinks in the middle where it has been previously t	Brown, Shirley Road Maintenance Harris, Angela Old Natchez Trace
15425	03/09/12 01/17/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 fe	Brown, Shirley Road Maintenance Ford, Chris Brigade Ave Brigade Ave
15428	03/09/12 01/24/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Requesting the unstopping of the culvert under North Old Canton Rd water is backing up flooding around the house	Brown, Shirley Road Maintenance Kuriger, Leroy North Old Canton Rd North Old Canton Rd
15452	03/14/12 01/18/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Request the cleaning out of the culvert on the Canton Garden Estates on the county side at Buliding F	Brown, Shirley Road Maintenance McCormick, Perry Martin Luther King Dr Martin Luther King Dr
15461	03/16/12 01/11/13	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Bus Turn Around Medium Priority Need dirt and gravel on the bus turnaround	Brown, Shirley Road Maintenance Lane, Pearl Reid Rd W Reid Rd W

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15463	03/16/12 Request 01/18/13 Schedule Closed	Traffic Striping Medium Priority	Brown, Shirley Road Maintenance	Weaver, Randy Belle Terre S/D entrance	Bozeman Rd
	Durations 0.0 S-to-C 0.3 O-to-C	Requesting that the road be striped and reflectors be placed in front of the Belle Terre S/D			
15482	03/20/12 Request 01/28/13 Schedule Closed	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Moss, Nora Parkfield Dr	Parkfield Dr
	Durations 0.0 S-to-C 0.3 O-to-C	Reporting a sink hole in back year near a drainage ditch and culvert			
15531	03/27/12 Request 01/24/13 Schedule Closed	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer,	Minniger Blvd
	Durations 0.0 S-to-C 0.3 O-to-C	Ditching work needs to be done and at 115 Minniger Blvd culvert needs to be removed and reinstalled			
15617	04/10/12 Request 01/18/13 Schedule Closed	Resurface Medium Priority	Brown, Shirley Road Maintenance	Rushing, Andrew	Hunt Cir
	Durations 0.0 S-to-C 0.3 O-to-C	Wanted to know if county coming back to finish repairs on Hunt Circle and Giles Drive.			
15688	04/24/12 Request 01/14/13 Schedule Closed	Grading Medium Priority	Brown, Shirley Road Maintenance	Casten, Anna L. North Catlett Rd.	Catlett Rd
	Durations 0.0 S-to-C 0.2 O-to-C	Requesting that Catell Rd. be graded			
15698	04/25/12 Request 01/28/13 Schedule Closed	Bus Turn Around Medium Priority	Brown, Shirley Road Maintenance	Bennett, Sarah Catlett Road	Catlett Rd
	Durations 0.0 S-to-C 0.2 O-to-C	Bus Turnaround needs repair. On list.			

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15699	04/25/12 01/21/13 Closed	0.0 S-to-C 0.2 O-to-C	Bus Turn Around Medium Priority Bus Turnaround needs repair. On list.	Brown, Shirley Road Maintenance	Watson, Julia Old Hwy 16	Old Hwy 16
15700	04/25/12 01/21/13 Closed	0.0 S-to-C 0.2 O-to-C	Bus Turn Around Medium Priority Bus turn around needs repair. On list.	Brown, Shirley Road Maintenance	Smith-Myles, Pamela Smith Ln	Smith Ln
15701	04/25/12 01/14/13 Closed	0.0 S-to-C 0.2 O-to-C	Bus Turn Around Medium Priority Bus turnaround needs repair. On list.	Brown, Shirley Road Maintenance	Reed, Keith Horton Rd	Horton Rd
15706	04/26/12 01/08/13 Closed	0.0 S-to-C 0.2 O-to-C	Bridges Medium Priority Requesting bridge repair on the E end Pat Luckett Rd. by big creek concrete has chip and need immediate attention.	Brown, Shirley Road Maintenance	Lynch, Williams Old Hwy 16	Old Hwy 16 Dry Creek Bridge BR0
15711	04/27/12 01/17/13 Closed	0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority Requesting storm drain to be corrected, and please call and let her know if their's anything she need to do	Brown, Shirley Road Maintenance	Collier, Katherine Raintree Road	Raintree Rd
15727	05/01/12 01/17/13 Closed	0.0 S-to-C 0.2 O-to-C	Other Medium Priority ditch erosion at 584 Cherryrose Ln	Brown, Shirley Road Maintenance	Steen, Gerald Cherry Rose Ln	Cherry Rose Ln

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15998	06/20/12 01/17/13 Request Schedule Closed	Culvert Installation Medium Priority Requesting a culvert	Brown, Shirley Road Maintenance	Parker, Phyllis Hwy 16E	Hwy 16 E
16185	08/01/12 01/18/13 Request Schedule Closed	Culvert Installation Medium Priority Requesting culvert	Brown, Shirley Road Maintenance	Clay, Joyce Hwy 16E	Hwy 16 E
16186	08/01/12 01/18/13 Request Schedule Closed	Culvert Installation Medium Priority Requesting culvert	Brown, Shirley Road Maintenance	Clay, Joyce Hwy 16 E	Hwy 16 E
16189	08/01/12 01/14/13 Request Schedule Closed	Culvert Installation Medium Priority Requesting culvert.	Brown, Shirley Road Maintenance	Parker, Phyllis Hwy. 16 E	Hwy 16 E
16300	08/22/12 01/21/13 Request Schedule Closed	Drainage Medium Priority Has a water flow problem water coming from neighbor's culvert to high will not allow water to flow causing standing water in her yard	Brown, Shirley Road Maintenance	Knox, Louise Hwy 16 E	Hwy 16 E
16325	08/27/12 01/21/13 Request Schedule Closed	Culvert Installation Medium Priority Culvert is too small for water drainage making drive way wash out	Brown, Shirley Road Maintenance	Morris, Hwy 16 E	Hwy 16 E

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16724	11/29/12 01/29/13	Closed	0.0 S-to-C 13.8 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Anderson, Hosea Pisgah Bottom Rd	Pisgah Bottom Rd
16910	01/10/13 01/24/13	Closed	0.0 S-to-C 6.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, G	Old Hwy 51
16925	01/11/13 01/30/13	Closed	0.0 S-to-C 5.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Walters, Bonnie Sycamore Ridge	Sycamore Ridge

### Open Requests: 81

0.00 S-to-C Average Duration  
0.79 O-to-C Average Duration

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Total Requests:	81	0.00 S-to-C Average Duration			
		0.79 O-to-C Average Duration			